Cookies

The website www.dhbbank.com uses cookies. Cookies are small text files that we place automatically on your computer and other electronic devices (e.g. tablets and smart phones), when you visit our website. The cookie file is generated by our website when you access it and is accepted and processed by your computer's browser software. The cookie file is stored in your browser's folder or subfolder.

You must always give us your explicit consent for placing cookies on your computer. You decide which type of cookies you give us your consent for.

Information held in cookies set by us are kept to a minimum and can only be read by us. You could also control the use of cookies via your web browser (to learn more about cookies and how you can manage and delete them, you can visit various sites like https://allaboutcookies.org/).

The website will issue cookies to the users of the website, unless you have modified your browser settings to reject cookies. But remember, some or all areas of this website may not function properly or not at all, when you reject cookies.

We use three types of cookies:

1. Basic Cookies: These cookies are mandatory to ensure that the site can work. The specific cookie types used herein are specified in the table below. We use Google Analytics, however, your IP address is anonymized. Google may still collect functional and non-identifiable information. Google has their own Privacy Policy which you can review here. If you'd like to opt out of tracking by Google Analytics, visit the Google Analytics opt-out page.

We also use Google reCAPTCHA to ensure the security of our customers and website. For more information on how Google processes your data please click here: *google.com/recaptcha/about/*. Google Fonts are also used.

2. Personal Cookies: Personal cookies are additional cookies on top of basic cookies. Personal cookies are used to tailor the content of our website as precisely as possible to your interests and to improve our website for you. We identify usage preferences and particularly popular areas of the websites. For this we use the analysis tool Google Analytics. This tool captures the usage of the website, e.g. the frequency of visits, IP addresses, the average length of visits, which pages are viewed during a visit, authentication information and periods of inactivity.

We will not be able to see which PC visits our website, Google can. We only see an IP address. Google has access to the collected data for their own analyses. For detailed information on Google Analytics and Privacy we refer you to the Google site: www.google.com/intl/nl/policies/privacy/, or www.google.com/intl/nl/policies/privacy/partners/.

The specific cookie types used herein are specified in the table below.

3. Full Cookies: Full cookies are additional cookies on top of basic and personal cookies. We use full cookies mainly to measure marketing related activities of our website(s). Cookies and identifiers in this category shares marketing related information to other parties within and outside Europe (such as Google).

Your data on our websites will be remembered and you hereby give explicit permission to analyze your visit on a personal level and to use these analyzes for personal messages on our websites and apps, and from other parties within and outside Europe. You also give us permission to share your IP address with these parties.

Currently there are no additional cookies used by us that fall hereunder.

Cookie Table

Basic Cookies:

Name	Description	For how long?
ASP.NET_SessionId	This cookie is used to track and identify each user so that it can be mapped to user specific data on the server.	Active session
JSESSIONID	This cookie is used to track and identify each user so that it can be mapped to user specific data on the server.	Active session
CMSCsrfCookie	Stores a security token that the system uses to validate all form data submitted via POST requests. Helps protect against Cross site request forgery.	Active session
CMSPreferredCulture	Stores the visitor's preferred content culture.	1 year
CMSPreferredUICulture	Stores the preferred UI culture of the user.	1 year
CMSCookieLevel	Specifies which cookies are allowed by the visitor.	1 year
UserCookieLevel	Specifies which cookies are allowed by the visitor.	1 year
_GRECAPTCHA	Google reCAPTCHA service sets this cookie to identify bots to protect the website against malicious spam attacks.	1 year

Additional Basic cookies on DHB Bank Net Banking:

Name	Description	For how long?
ASP.NET_SessionId	This cookie is used to track and identify each user so that it can be mapped to user specific data on the server.	Active session
.ASPXAUTH	The ASPXAUTH cookie is used to determine if a user is authenticated.	Active session
cookiePreference	This cookie is used to register the cookie preference of the user.	1 year
menu	This cookie tracks which menu group is selected by the user.	Active session
LastHost	This cookie tracks which country the user has logged in last time.	1 month
LangCookie	This cookie tracks language preference of the user.	Active session

Personal Cookies:

This description is not exhaustive as daily new software is released and new cookies (functionalities) are being designed. In case you visit our site via a search engine or a review site, their cookies might also use data of your current visit.

Name	Description	For how long?
__utma	Captures; first visit (unique visit), last visit (returning visit).	2 years, but information is shared at every session
__utmt	Setting the maximum portion of total network capacity that a service is allowed to use. An administrator can deliberately limit a servers Internet workload by not allowing it to receive requests, or to limit, at full capacity, thus saving resources for other programs, such as e-mail.	10 minutes
__utmb	Works in tandem with utmc, to calculate visit length. It demarks the exact arrival time. Because it counts entrance visits, it is a session cookie, and expires. when the user leaves the page	30 minutes from set and update, information is shared at every session.
__utmc	Works in tandem with utmb, to calculate visit length. It registers the exit time of the visitor, if it cannot be established then it registers if after 30 minutes no page view is recorded.	End of each session or 30 minutes if no page view is recorded.
__utmz	Monitors the HTTP Referrer and notes where a visitor arrived from, with the referrer siloed into type (Search engine (organic or cpc), direct, social and unaccounted). From the HTTP Referrer it also registers, what keyword generated the visit plus geolocation data. In tracking terms it will tell about the traffic and help with conversion information such as what source / medium / keyword to attribute for a Goal Conversion	6 months
__utmv	It is used for segmentation, data experimentation and the utmv works hand in hand with the utmz cookie to improve cookie targeting capabilities.	2 years, updates after each session
__ga	Used to distinguish users.	2 years
__gat	Used to throttle request rate.	1 minute
__gid	Used to distinguish users.	24 hours

__gcl_au	Used by Google DoubleClick segment users into audience types and attribute campaign performance to your actions on this website, including conversions.	1 month
originstore_values	Stores the traffic source to DHB website	1 month
traffic_src	Stores the traffic source to DHB website	1 year
CMSVotedPolls	Tracks which polls (rating of our website) which already have been taken to avoid repeated invitations for the same poll.	1 year